

# USER MANUAL



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## ABOUT US

*Racqueteers.co.uk was formed in 2016 to provide the sports community with a means to sell or buy used sports rackets. The Racqueteers team comprises of keen racket sports players who play competitively. We found that it was extremely difficult to replace existing rackets that we had played with for many years, without having to buy, expensive new rackets that were not an exact match. We are a small team of passionate sports men and women who feel passionate about our sport. So don't throw away your unwanted rackets, sell them on racqueteers.co.uk for FREE and give somebody the chance to buy your rackets. You can list your rackets for a maximum period of 8 weeks for FREE. To purchase or sell rackets on this site all you need is a PayPal account*

## HOW TO REGISTER

*Before you can list a racket on racqueteers.co.uk you will need to create your own personal account on racqueteers.co.uk. You can do this by clicking on the 'JOIN NOW' menu option on the home page and entering your details. Your personal account will comprise of your name, address, contact number, password and PayPal email. If you are selling a racket your details will allow a buyer to pay via PayPal and dispatch the racket to your address. Once you have saved your details racqueteers.co.uk will send you a user activation link to your PayPal email. Click on the activation link to activate your account. You will now be able to buy or sell rackets on racqueteers.co.uk.*

## HOW TO LIST YOUR RACKET

*We have provided two easy ways to list your racket on racqueteers.co.uk.*

- 1) On the home page click on one of the following images "Sell Used or Demo Squash Rackets", "Sell Used or Demo Tennis Rackets" or "Sell Used or Demo Badminton Rackets". Enter your racket details not forgetting to upload a good quality image of the racket you are listing. Once you have entered the rackets details, click on the "PayPal only pay on sale" button. This will then list your racket on racqueteers.co.uk for FREE. No payment will be taken from your account. An email will be sent to your PayPal email confirming that you have successfully listed a racket on racqueteers.co.uk.*

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2) On the home page click on the 'USED RACKETS' drop down menu and select the 'SELL' option. You should then be able to select one of the following 'USED TENNIS RACKETS', 'USED SQUASH RACKETS' or 'USED BADMINTON RACKETS'. Enter your racket details not forgetting to upload a good quality image of the racket you are listing. Once you have entered the rackets details, click on the "PayPal only pay on sale" button. This will then list your racket on racqueteers.co.uk for FREE. No payment will be taken from your account. An email will be sent to your PayPal email confirming that you have successfully listed a racket on racqueteers.co.uk.

When your racket gets sold, you will receive an email to your PayPal account confirming the sale. The email will also contain the name, address and contact number of the purchaser. With this information you will then be able to dispatch the racket to the buyer.

## **HOW TO SEARCH FOR A RACKET**

You can use the 'SEARCH' menu and then enter the racket specification that you are looking for. Or alternatively on the home page you can click on one of the following images "Buy Used or Demo Squash Rackets", "Buy Used or Demo Tennis Rackets" or "Buy Used or Demo Badminton Rackets". This option will allow you to see the number of rackets that available per manufacturer.

## **HOW TO BUY A RACKET**

You need to have registered your details with racqueteers.co.uk and be logged in, before you can buy a racquet. Once you have found the racket that you want to buy, you can click on the 'PayPal' button at the bottom of the racket detail page. Once you have clicked on the 'PayPal' button, you will be asked if you which to continue. If you agree you will be taken to the PayPal site to confirm payment to the seller. Once you have confirmed payment you will return back to Racqueteers.co.uk, were you will see a confirmation purchase page. This page will detail the racket you bought and also the details of the racket supplier (i.e. name, address and contact number). You will also be sent confirmation of purchase to your PayPal email.